



EVENING | 3 SEMESTERS | Online and on-campus
645 hours

AEC
LJA.1E

LaSalle College's Managing Senior-Citizen Homes program is designed to keep pace with the projected development and consolidation in the senior citizen housing network, a rapidly-growing industry.

According to the Institut de la statistique du Québec, the number of people above age 65 will double over the next 20 years. Consequently, the demand for retirement homes will increase significantly. Many large-scale projects are currently in the works and there is high demand for workers. According to recent statistics*, 1000 positions per year will be added within the next 20 years.

This training focuses on a career for the future, giving graduates access to management and supervisory roles in a people-focused environment that also emphasizes service quality.

* Based on an estimate from the Québec Seniors' Housing Group (QSHG).

Training Objective

The program is centered on management skills and prepares you to:

- Manage operations and ensure quality at a senior citizens home
- Manage your employees
- Market and sell your facility's services
- Ensure customer satisfaction among the residence's clients

Methods of Instruction

On-campus

- At the Montréal campus

Real-time remote learning

- Training provided entirely in distance mode, with a teacher and in real time (synchronous)
 - The internships (semester 1) could be done in a residence anywhere in Quebec or abroad, with the virtual supervision of a teacher

Diploma

This program leads to an Attestation of College Studies (AEC).

Career Prospects

Thanks to its partnerships with companies in the field and home internship programs, LaSalle College produces technologists with expertise in management processes who wish to enter a management position.

- Residence Director
- Owner-Operator
- Department Manager: food service, facility management or maintenance, care, leisure activities, etc.
- Housing Advisor
- Administrative Assistant

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Admission Criteria

Have a training deemed sufficient and meet the admission criteria set for college studies.

Advantages

This training program is unique in Quebec, it offers access to professional certifications in addition to the Attestation of College Studies:

- You will earn health and safety certification because the course is presented by trainers with ASSTSAS certification (Association paritaire pour la santé et sécurité du travail du secteur affaires sociales)
- You will be eligible for a PDSB (principe de déplacement sécuritaire des bénéficiaires) card, an undeniable asset for your resume
- You will have the opportunity to follow the Immersion Alzheimer/Virtual Dementia Tour® specialization given by a certified trainer. You will be eligible to obtain a certification in the management of seniors with Alzheimer's disease, a certification that is recognized in the Quebec network of seniors' residences;
- This three-semester training program is offered at night, making it a flexible option if you already have a job, whether you live in Montréal or elsewhere in Québec
- Study from the comfort of your home with the online synchronic version. In-person version also available (on campus)
- Two practical in-company internships. First and second internship anywhere in Canada or abroad.

Target Clientele

Do you already have a job and want to make a career change? Or are you already working in senior citizen housing and want to develop more skills? This course is made for you!

Concentration Courses

- Work Functions of a Private Senior-Citizen Home (60 h)
- Intervention Adapted to Seniors (45 h)
- Internship in Hygienic Care and Support for Senior Citizens (60 h)
- Management Context and Client Approach (60 h)
- Sales and Marketing in a Senior Citizen Home (45 h)
- Operating Budgets in a Home (45 h)
- Client Activity Techniques (45 h)
- Human Resources Management and Supervision (60 h)
- Risk Management and Continuous Quality Improvement (60 h)
- Food and Beverage Supervision in Senior-Citizen Home (45 h)
- Technical Maintenance and Building (45 h)
- Internship (75 h)

* The College reserves the right to substitute some courses.

Bring Your Own Device

The use of a laptop computer is highly recommended. Standard or student license software must be installed when requested by teachers.

The following features are required for PCs or Macs:

- Processor: Intel I5 minimum
- Memory: 8 GB recommended
- Hard drive: 500 GB minimum
- Screen: 14 inches minimum
- Connectivity: WIFI and LAN
- Ports: Minimum of one USB 3.0 port

We recommend purchasing an external numeric keyboard if your laptop does not already have one.

Required software: Office Suite for Windows or Mac (Word, PowerPoint, Excel).